

**Wednesday 10 March 2010**

**15:30-1630**

**How to involve users in service development and research  
Dr Marilyn Kendall, Research Fellow, University of Edinburgh**

Marilyn Kendall is a Research Fellow in the General Practice Section of the University of Edinburgh. Having completed a Ph.D. concerned with service users' experience of severe mental illness, she has since worked with patients, and their carers, in the last year of life on a number of community based palliative care studies. She has a particular interest in narrative inquiry and service user involvement in research.

**Mr David Ardron  
Chair NCRI Consumer Liaison Group**

David has worked widely in consumer affairs in lung cancer research now for five years. Both of his parents were cancer patients, his father with lung cancer and his mother with breast cancer. He is chair of the North Trent Cancer Research Network Consumer Research Panel and acting vice chair of the North Trent CN Patient Partnership Group. He is also a member of NCRI Lung Cancer Clinical Studies Group, and Chair of the NCRI Consumer Liaison Group. He was a member of the NCRI PET Scanning Research Strategic Planning Group. He sits on the trial management group for the MRC QUARTZ trial in Lung Cancer. He is interested in the practical role that local consumer research panels have to play in health research, and has been invited to describe the work of the North Trent Panel at many meetings and conferences. He engages in peer review, both for network cancer services, and national research applications. His background is in science teaching and computer literacy. He sits as a member of other National Cancer Initiatives including, NICE, NCIN, and the National Lung Data Audit