



The 11th Palliative Care Congress
Glasgow 2016

Speaker Biography

Anita Hayes

Anita has over 33 years of NHS and private sector health and care experience. As a registered nurse and lecture practitioner she worked in clinical practice in senior nursing and education roles until 2000 when she took on a project management role working with the cancer services collaborative. Her previous roles have included Nurse Director for the Kent and Medway Cancer Network, Service Improvement Lead with the Cancer Services Collaborative and nurse teacher. Anita has also worked in clinical service development and management within the private sector for a number of years. Between 2008 to 2013 she worked as the deputy director of the National End of Life Care Programme supporting implementation of the 2008 End of Life Care Strategy for England. She has completed a Harvard University leadership course and written articles for the European Palliative Care Journal of Nursing and co-authored a book '*Pathways Through Care at the End of Life: A Guide to Person-Centred Care*' published 2013

Anita is absolutely passionate about improving the experience of care for all approaching the last phase of life and believes that dignity, respect and high quality end of life care are a fundamental human right for all. Working in close partnership with NHS England and the National End of Life Care Intelligence Network in Public Health England she was responsible for the development and maintenance of the National Information Standard (ISB150) for End of Life Care and was the chair of the national EPaCCS implementation and dataset management group.

She is currently leading the development of an exciting and innovative new programme with NCPC funded by Macmillan Cancer Support, seeking to contribute to ongoing improvement and learning about how we best meet the needs of all those with end of life care needs.